



Terms of Service

Welcome to KiteEdge. These Terms of Service ("Terms") govern your access to and use of our platform, Contours, and related services (collectively, "Services"). By using our Services, you agree to these Terms.

1. Scope of Services

KiteEdge provides AI-powered retrieval-augmented generation (RAG) services designed to enhance knowledge discovery. Our Services facilitate access to structured and unstructured content from various sources, including independent research providers (IRPs).

2. User Responsibilities & Acceptable Use

You must use our Services in compliance with applicable laws and regulations. Unauthorized access, redistribution, or scraping of content is strictly prohibited. AI-generated insights should be used as informational guidance, not as definitive advice.

3. Licensing & Access Control

Users are granted a non-exclusive, non-transferable license to access and use the Services. Access to premium or paywalled content is subject to licensing agreements with content providers. Subscription levels may limit access to specific features or datasets.

4. AI-Generated Content & Limitations

Our AI retrieves and synthesizes information but does not guarantee absolute accuracy. Users should verify critical information before making business or investment decisions. KiteEdge is not liable for errors or omissions in AI-generated outputs.

5. Payment & Subscription Terms

Certain Services may require payment or subscription. Fees are non-refundable unless otherwise stated. Failure to comply with payment terms may result in account suspension.

6. Disclaimers & Liability

KiteEdge provides Services "as is" without warranties.

We do not assume responsibility for reliance on AI-generated content.
Our liability is limited to the extent permitted by law.

7. Termination & Governing Law

KiteEdge reserves the right to suspend or terminate accounts for violations of these Terms.
These Terms are governed by the laws of England and Wales.